

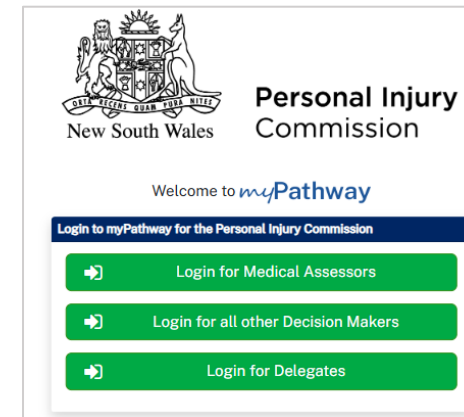
Overview

To strengthen the overall security of Pathway, when you enter your password to login to the myPathway, a check will be performed in the background against a list of known breached passwords.

If your password is identified in the list, you will be forced to change your password to a stronger one for the myPathway before you are able to log in.

Note. The performed check is against the password only and is for common passwords used on other websites. It does not mean that your Personal Injury Commission account has been compromised.

- Access myPathway via a browser (Edge is the recommended browser)
- Click **Login for Medical Assessors**



- Enter your new password in the **Password** field
- Re-enter your new password in the **Confirm Password** field
- Click **Login**

- An **SMS Code** will be sent to your mobile device
- Enter the **SMS Code**
- Click **Login**

- If your password is identified on the list of breached passwords, you will be directed to the **Change Password** page, where the below message will be displayed

'Your existing password no longer meets the security requirements of myPathway and must be changed.'

1. Enter your **Old Password**
2. Enter your **New Password**
3. **Retype** new password
4. Click **Change Password**.

Note. Your password should contain 8 or more characters and include a combination of uppercase, lowercase, numerical and special characters.

<ul style="list-style-type: none">• If your new password is identified on the list of breached passwords, message This password has previously been exposed in compromised password lists from other services. Please nominate a different, unique and complex password to ensure your account is secure will display.• You should then enter a different password following the previous steps.	<div data-bbox="1319 100 1944 325"><p>uat-mypathway.nswpic.sbcit.com.au says</p><p>This password has previously been exposed in compromised password lists from other services. Please nominate a different, unique and complex password to ensure your account is secure.</p><p>OK</p></div>
<ul style="list-style-type: none">• Once the above message is cleared, (i.e. Your new password is not on a breached password list). Your new password will be saved.• The myPathway home page will display.	